

**PPM ENTERPRISES PTY LTD**  
**1/21 MACQUARIE DRIVE THOMASTOWN VIC 3074**  
**TEL: 94652988 FAX: 94652966**

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**Terms and special conditions on special orders**

Dear Valued Customers, PPM management have the following changes to special order arrangement. We believe these changes will help PPM to serve you better and also to enhance our warehousing situations;

1. Full payment on all special orders
2. Flexibilities of paper templates would impact the true measurement of the stone, please be advised there would be up to 5% of accuracy variations. Also bear in mind landscape materials are for outdoors only, please do not measure to the millimeter!
3. Whilst we strive to achieve the best outcome on special order, somehow in the process of transport and site handling, would damage, crack or overlooked at QC point of the paver/coper, PPM Stone would only liable for replacement of the material, and will need up to eight weeks for the replacement, should PPM Stone to replace the pavers.
4. PPM Stone would store your special order at our warehouse up to six weeks after arriving, a rental charge of space \$20/crate/week if longer than six weeks.

Your understanding and co-operation is needed and appreciated. Give me a call on 0434 873 946 should you have suggestions.

Thank you very much.

Denny Chan.